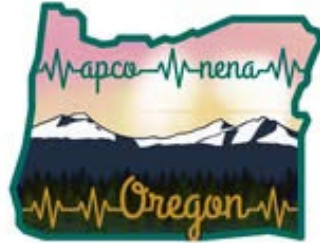


OREGON APCO/NENA

Fall Training Conference

September 28 – October 2
Riverhouse | Bend, Oregon



Training • Leadership • Public Safety Communications
A conference designed for dispatch professionals, supervisors, managers and leaders.

Monday | September 28

Time	Session / Topic	Presenter
1730-1800	Registration Set Up	

Tuesday | September 29

Time	Session / Topic	Presenter
1200-1210	Welcome	
1215-1415	5 Chairs and 5 Choices	Shantelle Oliver
1415-1430	Break	
1430-1700	Psychological Safety	Wesley Curton, LPC
1800-2100	Hospitality - Location TBD	Priority Dispatch

Wednesday | September 30

Time	Session / Topic	Presenter
0730-0830	Breakfast Included	
0830-1130	From Call to Calm: Sensory Tools for 911 Nervous System Reset	Bonnie Eckman - Sensory Science
1130-1230	Lunch Included	
1230-1630	Dispatcher/Caller De-escalation Training	Kevin Price, Verbal Judo Institute
1730-1800	Doors Open	
1800-2100	Awards Banquet (Included in Full Conference)	

Thursday | October 1

Time	Session / Topic	Presenter
0730-0830	Breakfast Included	
0830-1030	Neurobiology of Trauma: Practical Tools for Recovery & Resilience	Mike Quackenbush / First Watch Wellness
1030-1050	TBD Vendor Presentation with Sponsorship	
1100-1120	TBD Vendor Presentation with Sponsorship	
1130-1150	TBD Vendor Presentation with Sponsorship	
1150-1400	Vendor Show & Lunch Included	
1400-1530	Emotional Intelligence in an Artificial Intelligence World	Margie Moulin
1540-1600	TBD Vendor Presentation with Sponsorship	
1610-1630	TBD Vendor Presentation with Sponsorship	
1640-1700	TBD Vendor Presentation with Sponsorship	
1800-2100	Hospitality - Location TBD	Motorola

Friday | October 2

Time	Session / Topic	Presenter
0730-0800	Breakfast Included	
0800-1030	OEM/SWIC Updates	
1030-1045	Break	
1045-1300	APCO Business Meeting	

Sponsors & Vendor Information

Vendor presentation times and sponsorship information may be updated as conference planning progresses.

Diamond Sponsor:

Platinum Sponsor:

Gold Sponsor:

Vendor Booths:

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